

2025 Facility of the Year

This award recognises facilities that demonstrate excellence and innovation in design, development, and/or operation, making a significant impact on their communities. It is open to both new and existing facilities across WA.

Award Criteria

Provide detail of

1. Overall Facility Excellence - for example

- High standards of cleanliness, maintenance, and safety
- Compliance with industry regulations and best practices
- Innovative design, upgrades, or enhancements

2. Community Engagement & Impact - for example

- Programs and initiatives that benefit the local community
- Accessibility and inclusivity for diverse user groups
- Partnerships with schools, community groups, or health organisations

3. Innovation & Sustainability - for example

- Implementation of innovative technology or practices
- Sustainability initiatives (e.g., energy efficiency, water conservation, waste reduction)
- Unique facility features that set it apart from others

4. Customer Experience & Satisfaction - for example

- High levels of customer service and user satisfaction
- Strategies to improve visitor experience and engagement
- Positive feedback from members, patrons, or industry peers

5. Contribution to the Industry & Staff Development - for example

- Staff training, development, and leadership initiatives
- Contributions to industry advancements or professional development
- Involvement in industry associations or events

6. Safety & Compliance - for example

- Results of pool safety assessments and compliance
- Incident and hazard reporting
- Risk management planning
- Participation in Watch Around Water programs

Bonus Consideration

- Resilience and adaptability in response to challenges (e.g., crisis management)
- Special achievements or recognitions received within the past year

As an optional addition to your nomination, you're welcome to submit a short video (under one minute) explaining why your nominee deserves to win. While not required, videos are a great way to further support your nomination and highlight their achievements. Please submit your videos to events@liwaaquatics.org.au

All Nominations criteria fields need to be completed.

Using the criteria, provide information on why your organisation would be voted best in Facility of the Year for 2025.

This survey is conducted in accordance with our Data Collection Privacy Policy. <https://www.liwaaquatics.org.au/surveys/privacy>

Contact email address

1. (Required) Contact Name

2. (Required) Contact Number

3. (Required) Organisation Name

4. (Required) Name of Facility

5. (Required) Metro or Regional? (Please tick ONE option)

☐ Metro

☐ Regional

6. (Required) Overall Facility Excellence

Provide a brief summary of your overall facility excellence eg high standards of cleanliness, maintenance, and safety; compliance with industry regulations and best practices; innovative design, upgrades, or enhancements

7. (Required) Community Engagement & Impact

Provide details on your community engagement & impact eg programs and initiatives that benefit the local community; accessibility and inclusivity for diverse user groups; partnerships with schools, community groups, or health organisations.

8. (Required) Innovation & Sustainability

Provide details on innovation & sustainability initiatives and features eg Implementation of innovative technology or practices; sustainability initiatives - energy efficiency, water conservation, waste reduction; unique facility features that set it apart from others

9. (Required) Customer Experience & Satisfaction

Provide details on customer experience and satisfaction eg strategies to improve visitor experience and engagement; positive feedback from members, patrons, or industry peers.

10. (Required) Safety & Compliance

Provide details on safety and compliance such as results of pool safety assessments and compliance Incident and hazard reporting; risk management planning; participation in Watch Around Water programs

11. Bonus Consideration

Resilience and adaptability in response to challenges (e.g., crisis management); special achievements or recognitions received within the past year

12. Supporting Evidence

Further documents or supporting evidence can be emailed to events@liwaaquatics.org.au
